RESOLUTION NO. 2020 - __319__

A RESOLUTION AUTHORIZING AWARD OF A CONTRACT TO N. HARRIS COMPUTER CORPORATION, CHICAGO, IL, FOR INTEGRATION OF ITS CAYENTA CIS SOFTWARE WITH DATAVOICE OUTAGE MANAGEMENT SYSTEM (OMS) SOFTWARE, IN AN AMOUNT NOT TO EXCEED $18,920.00.

WHEREAS, there exists a need for services provided by Cayenta to integrate its CIS software so as to successfully complete the implementation of the DataVoice Outage Management System (OMS) software for the Vineland Municipal Electric Utility; and

WHEREAS, the City of Vineland has a need to acquire such service as a Non-Fair and Open Contract pursuant to N.J.S.A. 19:44A-20.5; and

WHEREAS, the purchasing agent has determined and certified in writing that the value of said services will exceed $17,500.00; and

WHEREAS, the Director of Municipal Utilities has recommended that a contract be awarded to N. Harris Computer Corporation, Chicago, IL, for integration of its CIS software with DataVoice OMS software, in an amount not exceed $18,920.00; and

WHEREAS, N. Harris Computer Corporation has completed and submitted a Business Entity Disclosure Certification and the Political Contribution Disclosure Form for Non-Fair and Open Contract which certifies that N. Harris Computer Corporation has not made any reportable contributions to a political or candidate committee in the City of Vineland in the previous one year and that the contract will prohibit N. Harris Computer Corporation from making any reportable contributions through the term of the contract to a political or candidate committee in the City of Vineland; and

WHEREAS, the availability of funds for said contract to be awarded herein have been certified by the City Comptroller; and

WHEREAS, the City of Vineland has certified that this meets the statute and regulations governing the award of said contracts.

NOW THEREFORE BE IT RESOLVED, by the Council of the City of Vineland that:

1. This contract is awarded without competitive bidding in accordance with 40A:5(dd) of the Local Public Contracts Law for the provision or performance of goods or services for the integration of the Cayenta CIS software with DataVoice OMS software.

2. The Purchasing Agent be and the same is hereby authorized to issue contract to N. Harris Computer Corporation, Chicago, IL, for Integration of its CIS software with DataVoice OMS software in an amount not to exceed $18,920.00.

3. The Business Disclosure Entity Certification, the Political Contribution Disclosure Form and the Determination of Value be placed on file with this Resolution.

4. Notice of this action shall be printed once in the Daily Journal.

Adopted:

_____
President of Council

ATTEST:

_____
City Clerk

REQUEST FOR RESOLUTION FOR CONTRACT AWARDS
UNDER 40A:11-5 EXCEPTIONS
(PROFESSIONAL SERVICES, EUS, SOFTWARE MAINTENANCE, ETC)

7-22-2020
_____
(DATE)

1. Service (detailed description): Cayenta Integration with DataVoice OMS (Outage Management System)

2. Amount to be Awarded: $ 18,920.00

   ☑ Encumber Total Award
   ☐ Encumber by Supplemental Release

   RECEIVED
   JUL 23 2020
   CITY OF VINELAND
   BUSINESS ADMIN

3. Amount Budgeted: $ 18,920.00

4. Budgeted: By Ordinance No. _____
   Or Grant: Title & Year _____

5. **Account Number to be Charged: 0055512900652000   E383

6. Contract Period: _____

7. Date To Be Awarded: _____

8. Recommended Vendor and Address: N. Harris Computer Corporation

   62133 Collections Center Dr., Chicago, IL

9. Justification for Vendor Recommendation:(attach additional information for Council review)
   As part of the DataVoice OMS implementation, integration with our Cayenta CIS software system is required.
   _____
   _____

   ☐ Non-Fair & Open (Pay-to-Play documents required)
   ☑ Fair & Open: How was RFP advertised?_____

10. Evaluation Performed by: George Papamihalakis

11. Approved by: _____

12. Attachments:

    ☑ Awarding Proposal
    ☑ Other: CBI-11093 _____

- **Send copies to:**
  Purchasing Division
  Business Administration

** If more than one account #, provide break down

MEMORANDUM

July 22, 2020

TO: ROBERT DICKENSON, BUSINESS ADMINISTRATOR

FROM: LISA LUCENA, ADMINISTRATIVE ANALYST ^{LL}

SUBJECT: RESOLUTION FOR CAYENTA INTEGRATION WITH DATAVOICE OUTAGE MANAGEMENT SYSTEM

I am requesting that a resolution be prepared for the next city council meeting which will allow Vineland Municipal Electric Utility to pay for services provided by Cayenta for the integration of its CIS software with DataVoice OMS software.

For your convenience, I've attached the prepared resolution for this request.

If you have any questions, please do not hesitate to contact me.

/ll

Attachment

Cc: John Lillie
     Robert Napier
     Miguel Mercado

![Cayenta logo]
A Division of Harris Computer Systems

Scope Statement for Vineland NJ – Integration of dataVoice OMS with Cayenta

Project Name: Vineland CBI-11093 – OMS integration

Date: July 7, 2020

Prepared By

Document Owner(s)	Project/Organization Role
Donna M Parker	Account Manager

Document Version Control

Version	Date	Author	Change Description
1	06/18/2020	Donna Parker	Created document.
2	06/30/2020	Donna Parker	Edit document.
3	07/07/2020	Donna Parker	Edit document

Project

City of Vineland (CLIENT) is engaging Cayenta (HARRIS) to integration Cayenta CIS with dataVoice OMS

HARRIS will deliver the following

- Nightly batch process for active accounts, csv file format.
- Configuration of outage tab within CIS inquiry with embedded URL to OMS ticket entry. URL accepts account number as parameter.
- Service order configuration to call API/Web service for automatic update of disconnect and reconnect from non-payment.
- OMS calls Cayenta AddContactAPI to log customer contact information.
- Configuration of outage history tab within CIS inquiry with embedded URL to OMS outage history. URL accepts account number as parameter.
- Customer Self Service (CSS) provides user with link to OMS system for access to the public outage map and the web-based outage entry.
- General meetings, discovery, analysis, admin, documentation.

CLIENT will deliver the following:
- Project Management oversite.
- Provide resources for requirement questions and meetings.
- Testing.
- Review and sign-off.

Constraints and Assumptions
1. Both HARRIS and CLIENT will ensure members are available on dates agreed to and scheduled
2. CLIENT will work closely with Application Consultant and Business Analyst and should be available to address any questions during the project
3. Work for this effort will be remote. Should Client request on-site resources, the additional terms and conditions below, will be applied.
4. Retrieving a nightly list of active accounts
5. Embedding the CSR ticket entry page in Cayenta's application
6. Updating OMS with accounts disconnected for non-pay
7. Updating Cayenta with information about contacts OMS makes with customers

Additional Terms and Conditions
1. Pricing is fixed for scope as defined by this document
2. Additional services deemed out of scope (per this document) will be billed at $215 per hour.
3. Work for this effort will be entirely remote. However, if onsite time was agreed to by the Projects Managers, then actual travel and living costs will be billed as incurred. HARRIS will make every effort to minimize travel and living expenses. Travel and living expenses include:
   a. Airfare
   b. Lodging
   c. Per Diem (HARRIS policy allows for $65/day for weekdays ($130 for weekends and holidays)
   d. Ground Transportation (taxis, rental cars, fuel, tolls, parking)
4. HARRIS travel guidelines will be used by all HARRIS personnel traveling to the client's site unless specifically stated in this section of the Statement of Work.

The actual number of trips required will be determined jointly the CLIENT Project Manager and HARRIS Account Manager. Travel costs for any travel HARRIS is required to do will be billed separately. – NOTE: Due to COVID 19 currently all travel has been suspended until further notice.

Price:

Integration Point	Description	Hours	Comments
1 - Customer Sync	Nightly batch process for active accounts, csv file format.	8	Base view with small alterations per customer config.
2 - Create Outage from CIS	Configuration of outage tab within CIS inquiry with embedded URL to OMS ticket entry. URL accepts account number as parameter.	4	Testing and support hours
3 - Disconnect/Reconnect data	Service order configuration to call API/Web service for automatic update of disconnect and reconnect from non-payment.	48	development, testing, support, service order config
4 - Add customer Contact	OMS calls Cayenta AddContactAPI to log customer contact information.	4	Testing and support hours
5- Historical Outage information	Configuration of outage history tab within CIS inquiry with embedded URL to OMS outage history. URL accepts account number as parameter.	4	Configuration, testing, support
6 - OMS link on CSS	Customer Self Service (CSS) provides user with link to OMS system for access to the public outage map and the web-based outage entry.	4	Testing and support hours
General project admin	General meetings, discovery, analysis, admin, documentation	16	
	Total Implementation Hours:	88	$18,920.00

Fixed Price Milestones:
Payment 1: 40% upon Signature of Scope Statement.
Payment 2: 30% Due at end of month 1
Payment 3: 30% Due upon delivery.

City of Vineland, NJ

By: _____

Name Printed: George Papamihalakis

Title: Senior System Analyst

Date: 7/8/10

{END}